

Question 7

Redditch Shopmobility Survey 2023

If the location of Redditch Shopmobility was to move to be within the Kingfisher Centre, would this help make the service more accessible?

Answer Choice		Response Percent	Response Total
1	Yes	30.5%	25
2	Maybe	40.2%	33
3	No	29.3%	24
Comments:			34
		answered	82
		skipped	1

Comments:
For my relative who isn't very mobile - she struggles to get to where it is now.
It depends as the service would need to be easily accessible to those users arriving by car/vehicle
Being in the car park is perfect. I can drive the mother in law to car park, she then has a few steps to office to get her scooter while I park the car.
It's dependent on the person, I think peoples mobility status needs to be taken into account and ensure ease of access.
Nearer to bus station would help.
It has to be in one of the car parks - if people are able to get a bus into town or walk they don't really need the service!!
I think so as I've no idea where it is at the moment - when I checked it's in an area i don't go too
Definitely it is too far for me to walk to from the bus station to the shop
Not sure where it is now, but certainly near the parking would help.
Moving shopmobility to a location away from ttransport links is non-sensical as it reduces mobility not improves it.
Should be inside
I find it helpful that I can get straight out of my car and straight on the scooter. I can't walk very far at all.
Depends where it was placed
This is interesting make it smaller then - because lack of interest? Lack of access to decent facilities for disabled people ie the high street. I am not surprised that there are thoughts to downsize - BUT how do people get to the Kingfisher inside? You will have to have some sort of system to meet people at their cars otherwise it is failing the people it is designed to support. Also the times are very restricted what if you wanted to go to the cinema or a restaurant in the centre after 5pm you cannot. Not very equal is it.
It needs to be by customer services
If it was a service like at Clarkes village in Somerset where you call a number and they deliver the scooter to you at the car park.
NOT FOR ME WHO CAN'T GET INTO THE CENTRE WITHOUT A SCOOTER. STAFF ARE REALLY GOOD AND MEET CUSTOMERS LIKE ME IN THE CAR PARK.
THE LOCATION IS FINE. CAN ACCESS ALL VERY FACILITIES EASILY
WITH MOBILITY ISSUES - TO GET DROPPED OFF RIGHT OUTSIDE SHOPMOBILITY IS PERFECT

VERY GOOD AND HELPFUL SERVICE
DEPENDS WHERE AS I USE DIAL A RIDE
NEED CAR PARK ACCESS
ACCESS FROM CAR
NO BECAUSE ONE WOULD HAVE TO WALK INTO TOWN EITHER USING CAR OR BUSES.
ACCESSIBILITY IS MAJOR.
ITS BETTER IN OR VERY NEAR THE CAR PARK ESPECIALLY IF YOU CAN'T WALK VERY FAR YOU ARE DEFEATING THE OBJECT OF HIRING ONE IN THE FIRST PLACE.
HOW CLOSE FROM BUS STOP.
ACCESS TO SHOP.
IF IT WAS IN THE CENTRE IT WOULD BE VERY DIFFICULT TO ACCESS IT FROM WHERE WE WOULD HAVE TO PARK THE CAR.
I AM DISABLED. I USE A TAXI TO GET TO TOWN AND IT GOES TO THE CARPARK AND DROPS ME OFF BY THE DOOR. I CAN'T WALK VERY WELL AND WOULD HAVE TO WALK INTO THE CENTRE.
DEPENDING ON LOCATION
WOULD LIKE IT TO STAY WHERE IT IS
Depends on where about in the centre and if a taxi can pull up outside the shop

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